



## Care & Use

**Congratulations on the purchase of your Q Premium Natural Quartz™ countertop. Q is a beautiful, durable and resilient countertop surface that will provide you with many years of trouble free performance. Maintaining your Q quartz is simple and easy.**

- For every day cleaning use a soft sponge or dishcloth with warm water.
- For stubborn or greasy clean-ups use a PH neutral liquid cleaner such as Mr. Clean, 409, Simple Green, Fantastic etc. or ordinary dish washing detergent e.g. Palmolive with warm water applied with a soft sponge or dishcloth.
- For any persistent staining issues, Bon Ami, Barkeepers friend or Soft Scrub products without bleach can be applied first to a wetted sponge or dishcloth, and then applied to the countertop surface. Please note that an aggressive use of more abrasive non-chemical cleaners can result in the dulling of the Q quartz surface.
- To sanitize a Q quartz surface, a 70% isopropyl rubbing alcohol solution can be used or a Lysol Disinfectant spray.
- Avoid using sponges that contain aluminum oxide (the same abrasive in sand paper) as it may dull Q's finish.
- Though most common household cleaners have no effect of Q, never allow your Q™ countertop to come in contact with drain cleaners, paint strippers, acetone or products containing Hydrofluoric acid, Ammonia, Methylene chloride, Trichloroethylene or any product with a very high or very low PH. These types of chemicals may etch or discolor the surface of Q.
- There is no need to seal your Q countertop. Unlike natural stone products which have porous surfaces, Q is non-porous, meaning that any sealer applied will not penetrate beyond the surface of the material. Eventually the sealer may start to wear off unevenly in high use areas causing the polish to appear inconsistent.
- Q™ is scorch resistant and under normal conditions is not affected. Always use a trivet or hot pad between Q and any heat generating device including but not limited to crock pots, deep fryers, hot pots and pans or electric skillets. Sudden or rapid change of temperature or sustained heating, especially near edges and cut outs, may create enough thermal expansion energy to cause your countertop to crack. Damage caused by thermal expansion is not covered under the Q warranty.
- Brushed, honed or concrete finishes by nature of their textured surface may require daily cleaning in order to maintain a pristine appearance. These alternate finishes have an increased surface texture and as a result may show more surface markings as a result of normal day to day activities. Markings caused as a result of normal use of the countertop will be only on the surface and should be easily removable by use of any the approved cleaners or cleaner types mentioned above. Over the lifetime of your brushed, honed or concrete finish surface, constant daily use may result in the development of a patina which will be unique to each installation.

Follow these simple care and use guidelines and your Q™ countertop will provide you with many years of trouble free use.

Contact Q Premium Natural Quartz surfaces for further information by calling 1-800-490-0060 or by visiting our website at [www.QfromMSI.com](http://www.QfromMSI.com)